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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.36-3/2008-PHM-MSE

Dated: 22.06.2012

To,

The C.G.M.

**All Territorial Circles/ Metro Districts/ITPC & NCES Circles.
BSNL.**

**Sub: Implementation of Standard charge band for Centrex Calls in
C-DOT exchanges**

As per the feedback from IT Circle , Hyderabad, it is observed that in most cases the CDRs for Centrex calls in C-DOT exchanges are either not available or do not contain Charge band information.

At present as per the policy, the Centrex calls are not being charged , however in CDR regime the call details are to be captured for all calls including those which are not to be charged/billed. Therefore Centrex calls need to be identified uniquely as the rating of CDR's is done after analyzing the first 3 digit of the called number.

The observation of ITPC with regard to generation of Centrex Call CDR's in different C-DOT switches are following:

1) In many exchanges, the CDRs for all calls including centrex calls are generated by default. The CDR generation is irrespective of the blg parameter as

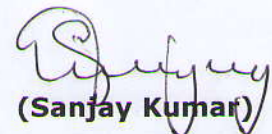
Ord,Lcl or Cntrx.

2) In some exchanges, the CDRs are not generated for calls (including centrex) , only when the charge rate has non-metered charge mode and NM (non-metered) routing info . If calls are to be non-metered (as with Centrex calls) , the charge rate number should have charge-mode as non-metered with routing info as M (Metered).

3) In some exchanges, the CDRs are generated with charge band as 255, when the assigned charge rate number is not associated with charge band. The no 255 (FF) is reserved for such cases where charge band is not received.

Hence, it is requested to implement a separate charge band "207" for Centrex calls in C-DOT exchanges and associate it with charge rate having " charge-mode" as non-metered and "routing-info" as Metered. With this CDR will be generated for all Centrex calls with charge unit '0' and standard charge band-207. The IT circle will be able to use the this charge band into and the called Centrex No (Abbreviated No) to identify these calls as intra Centrex calls.

Compliance of above may be sent to this office by 25-06-2012.


(Sanjay Kumar)

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